

SPITFIRE SCRAMBLE

Withdrawal, Transfer & Discounted Deferral Policy

Urban Mud Events Ltd

Last updated: August 2026

We understand that circumstances change and that Participants may sometimes be unable to take part in the Spitfire Scramble after entering.

This policy explains the options available if you need to withdraw, transfer your place or surrender your current entry in return for a Discounted Deferral to the following edition of the Event.

It should be read alongside the Spitfire Scramble Conditions of Entry and Event Rules.

For the purposes of this policy:

"Discounted Deferral" means the surrender of your current Event entry in return for a guaranteed opportunity to enter the immediately following edition of the Spitfire Scramble at a 50% discount from the applicable standard entry fee. Your original entry fee is not transferred or credited towards the following Event.

"Purchaser" means the person who purchases and pays for an entry, whether for themselves or for one or more other Participants.

1. WITHDRAWAL

1.1 If you are unable to participate in the Event, you should notify us as soon as reasonably practicable.

1.2 If you choose to withdraw from the Event, you will not ordinarily be entitled to a refund of your entry fee, except where you have a statutory right to a refund, where this policy expressly provides otherwise, or where we agree otherwise in exceptional circumstances.

1.3 This reflects the fact that we incur costs and make financial and operational commitments in preparing for the Event based upon confirmed entries. The extent and timing of those commitments increase as the Event approaches.

1.4 If you are unable to participate, you may, subject to the applicable deadlines and this policy:

- transfer your place to another eligible Participant through our official transfer process; or
- surrender your current entry and receive a Discounted Deferral to the following edition of the Spitfire Scramble in accordance with Sections 3 and 4.

1.5 Where circumstances arise in which retaining the full entry fee would be unfair or inconsistent with your statutory rights, we will provide such refund or other remedy as may be appropriate.

1.6 We recommend that Participants consider appropriate insurance if they wish to protect themselves against financial loss arising from an inability to participate.

2. TRANSFERS AND SUBSTITUTIONS

2.1 If you are unable to participate, you may transfer your place to another eligible person through the official transfer or substitution process provided by Urban Mud Events Ltd.

2.2 Transfers must be completed by the deadline published for the relevant edition of the Event.

2.3 The replacement Participant must:

- meet all Event eligibility requirements;
- provide all required registration information;
- accept the Conditions of Entry and Event Rules; and
- acknowledge the Privacy Notice.

2.4 Entries must not be privately transferred outside the official transfer process.

2.5 Race numbers and timing devices must not be exchanged between Participants without our authorisation.

2.6 Any financial arrangement between the original Participant and replacement Participant in relation to the original entry fee is a matter between those individuals. Urban Mud Events Ltd will not process or be responsible for any payment between them.

2.7 We may charge a reasonable administration fee for processing a transfer where that fee has been disclosed in advance.

2.8 Once an entry has been transferred, the original Participant has no further entitlement to that entry, including any right to a Discounted Deferral to a future Event.

3. DISCOUNTED DEFERRAL

3.1 If you are unable to participate and do not transfer your place to another person, you may request a Discounted Deferral to the **immediately following edition of the Spitfire Scramble**, subject to this policy.

3.2 A Discounted Deferral must be requested by the deadline published by Urban Mud Events Ltd for the relevant edition of the Event.

3.3 Discounted Deferrals will not normally be granted retrospectively after the Event has taken place. A Participant who does not attend the Event without having requested a Discounted Deferral by the applicable deadline will be treated as a non-attendee and will not be entitled to a Discounted Deferral.

3.4 A Discounted Deferral:

- requires the Participant to surrender their current Event entry;
- guarantees the Participant an opportunity to register for the immediately following edition of the Spitfire Scramble;
- provides a 50% discount on the applicable entry fee as set out in Section 4;
- applies only to the Participant to whom it was granted; and
- applies only to the immediately following edition of the Event.

3.5 A Discounted Deferral cannot subsequently be deferred for a second year.

3.6 A Discounted Deferral does not constitute a refund of the original entry fee and does not carry the original entry fee forward to the following Event.

4. COST AND REDEMPTION OF A DISCOUNTED DEFERRAL

4.1 A Participant who has been granted a Discounted Deferral will be offered a guaranteed opportunity to enter the immediately following edition of the Spitfire Scramble at a **50% discount from the standard entry fee applicable to the equivalent entry category at the time the Discounted Deferral is redeemed**.

4.2 The original entry fee is retained in respect of the original Event and is not carried forward or credited against the following year's entry fee.

4.3 We will provide the Participant with instructions for redeeming their Discounted Deferral after entries for the following edition of the Event become available.

4.4 The Participant will have **at least 30 days from the date on which those redemption instructions are issued** to redeem their Discounted Deferral. The precise redemption deadline will be stated in the instructions.

4.5 If the Participant does not redeem the Discounted Deferral within the specified period:

- the guaranteed place will expire;
- the 50% discount will expire; and
- no refund or other credit will be payable in respect of the expired Discounted Deferral.

4.6 The 50% discount:

- has no cash value;
- cannot be exchanged for a refund;
- cannot be transferred to another person;
- cannot be applied retrospectively;
- cannot be combined with another discount unless expressly permitted by us; and
- cannot be applied to another Urban Mud Events Ltd event.

4.7 If the Participant's original entry category is no longer offered at the following edition of the Event, we will, where reasonably practicable, offer an equivalent or appropriate alternative category.

4.8 If a Participant voluntarily chooses to enter a more expensive category when redeeming a Discounted Deferral, the 50% discount will apply only in accordance with the redemption terms issued by us.

4.9 A pregnancy-related deferral granted under Section 7 is subject to the specific terms set out in that section and is not subject to the standard Discounted Deferral terms set out in this Section

4.

5. TEAM ENTRIES

5.1 Where a team entry has been purchased as a single transaction, the Purchaser holds the financial rights associated with that entry.

5.2 The Team Captain may administer the team and make permitted substitutions in accordance with the Event Rules and any published substitution deadline.

5.3 Where an individual team member becomes unable to participate, the Team Captain may substitute another eligible Participant before the applicable deadline.

5.4 A substituted Participant must be properly registered and must personally accept the Conditions of Entry and Event Rules and acknowledge the Privacy Notice before participating.

5.5 The withdrawal of an individual team member does not entitle that Participant, the Purchaser, the Team Captain or the remaining team members to a refund, credit or Discounted Deferral in respect of that individual's place within the team entry, subject always to applicable statutory rights.

5.6 An individual Participant whose place forms part of a single team entry cannot separately surrender their place for a Discounted Deferral. The normal remedy where an individual team member cannot participate is substitution in accordance with this policy.

5.7 Where the **entire team** is unable to participate, the Purchaser may request a Discounted Deferral of the team entry in accordance with Sections 3 and 4 and the applicable deadline.

5.8 Where a Discounted Deferral of a team entry is granted, the Purchaser will receive a guaranteed opportunity to purchase the equivalent team category for the immediately following edition of the Event at a 50% discount from the applicable standard entry fee.

5.9 A Discounted Deferral of a team entry belongs to the Purchaser and does not create individual Discounted Deferral rights for the Participants who were registered as members of that team.

5.10 Any refund or financial credit which becomes payable in relation to a team entry will be made to the Purchaser or, where appropriate, to the original payment method. Urban Mud Events Ltd will not be responsible for dividing or distributing that payment between individual team members.

5.11 Where the withdrawal of one or more Participants means that a team no longer meets the requirements of its original category, we may permit the team to:

- substitute another eligible Participant;
- move into another eligible category; or
- make another arrangement agreed with us.

5.12 Any difference in entry fee arising from a change of category will be dealt with in accordance with Section 6.

6. ENTRY CATEGORY CHANGES

6.1 Requests to change between solo, pair or team categories will be considered subject to:

- availability;
- the applicable deadline;
- the Event Rules; and
- payment of any additional entry fee where applicable.

6.2 Where a Participant or Team Captain requests a change to a category with a **higher entry fee**, the difference between the amount already paid and the applicable price of the new category must be paid before the category change will be confirmed.

6.3 Where a Participant or Team Captain voluntarily changes to a category with a **lower entry fee, no refund, credit or other reimbursement of the difference will ordinarily be payable**, subject to the Participant's statutory rights.

6.4 A change of category is not complete until confirmed by Urban Mud Events Ltd. Participants should not assume that a requested category change has been accepted until they receive confirmation from us.

6.5 Any category change remains subject to the eligibility requirements and Event Rules applicable to the new category.

7. PREGNANCY, CHILDBIRTH AND RELATED DEFERRALS

7.1 A Participant who becomes pregnant after entering the Event, or who is unable to participate for reasons relating to pregnancy, childbirth or reasonable postpartum recovery, may request a pregnancy-related deferral.

7.2 A pregnancy-related deferral will allow the Participant to transfer their entry to a future edition of the Spitfire Scramble **without payment of the 50% Discounted Deferral charge that would ordinarily apply under Sections 3 and 4**.

7.3 A Participant granted a pregnancy-related deferral may defer their entry to **one of the next two editions of the Spitfire Scramble** following the edition originally entered.

7.4 The deferred entry will be for the equivalent entry category where that category remains available. If the original category is no longer available, we will offer a reasonably equivalent alternative where practicable.

7.5 A Participant who experiences pregnancy loss, including miscarriage or stillbirth, may also request a deferral under this section and will be entitled to the same arrangements.

7.6 Where reasonably necessary to administer a request under this section, we may ask for appropriate supporting information. Any request for supporting information will be proportionate and we will not routinely require detailed medical records or unnecessary medical information.

7.7 Information provided in connection with a pregnancy-related deferral will be handled sensitively and processed in accordance with our Privacy Notice and applicable data protection law.

7.8 A pregnancy-related deferral is personal to the Participant and cannot be transferred to another person, exchanged for cash or used in relation to another Urban Mud Events Ltd event.

7.9 Nothing in this section affects any additional rights a Participant may have under the Equality Act 2010 or other applicable law.

7.10 The pregnancy-related deferral arrangements in this Section apply to eligible Participants notwithstanding the standard Discounted Deferral provisions elsewhere in this policy, including where the Participant's original place formed part of a team entry.

8. EXCEPTIONAL CIRCUMSTANCES

8.1 We recognise that genuinely exceptional circumstances may occasionally arise which are not adequately addressed by this policy.

8.2 Urban Mud Events Ltd may, at its discretion and subject to applicable law, consider a reasonable request for an exception to this policy.

8.3 This may include, for example, circumstances involving serious unforeseen personal events where we consider that strict application of the standard policy would produce an unreasonable outcome.

8.4 The granting of an exception:

- does not create an entitlement for other Participants;
- does not establish a precedent; and
- does not require us to grant the same arrangement in different circumstances.

8.5 This section allows us to provide additional flexibility or goodwill where we consider it appropriate. It does not reduce any rights a Participant has under applicable law.

9. CANCELLATION OR MATERIAL CHANGE BY US

9.1 This policy primarily deals with circumstances where a Participant chooses, or becomes unable, to participate.

9.2 Cancellation, abandonment, suspension or material alteration of the Event by Urban Mud Events Ltd is dealt with separately under the Spitfire Scramble Conditions of Entry.

9.3 Nothing in this policy limits any statutory rights a Participant may have where the Event is cancelled or materially changed by us.

10. HOW TO REQUEST A TRANSFER OR DISCOUNTED DEFERRAL

10.1 Requests must be made using the process specified on the Spitfire Scramble website or by contacting:

info@spitfirescramble.co.uk

10.2 Participants are responsible for ensuring that requests are submitted before the applicable published deadline.

10.3 A request is not complete until any information reasonably required by us has been provided.

10.4 We will confirm whether a transfer or Discounted Deferral has been successfully processed.

10.5 Participants should retain our confirmation as evidence that their request has been accepted.

11. DEADLINES

11.1 Transfer, substitution and Discounted Deferral deadlines will be published for each edition of the Event.

11.2 Different deadlines may apply to different processes where reasonably necessary for Event administration.

11.3 Requests received after a published deadline may be refused.

11.4 We may extend a deadline at our discretion where operationally possible, but doing so in one instance does not oblige us to do so in another.

12. GENERAL

12.1 This policy should be read alongside the Spitfire Scramble Conditions of Entry, Event Rules and Privacy Notice.

12.2 We may make reasonable changes to this policy for future editions of the Event.

12.3 The policy applicable to an entry will ordinarily be the version in force when that entry is purchased, subject to changes required by law or agreed with the Participant.

12.4 If any provision of this policy is found to be invalid or unenforceable, the remaining provisions will continue in force.

12.5 Nothing in this policy excludes, restricts or affects a Participant's statutory consumer rights.

SUMMARY FOR PARTICIPANTS

If you can no longer take part in Spitfire Scramble, the following options may be available:

Transfer your place

You may transfer your existing entry to another eligible runner before the published transfer deadline using our official process. Any payment between you and the replacement runner is a matter between you.

Take a Discounted Deferral

You may surrender your current entry before the published deadline in return for a guaranteed opportunity to enter the **next Spitfire Scramble at 50% off the standard entry fee applicable when you redeem your place.**

Your original entry fee is **not carried forward or credited** towards the following year's entry.

You will have **at least 30 days** after we issue redemption instructions to take up the discounted place.

Change category

You may request a change of category, subject to availability. If the new category costs more, you pay the difference. If it costs less, the difference will not ordinarily be refunded or credited.

Withdraw

If you simply withdraw, you will not ordinarily be entitled to a refund of your original entry fee, subject always to your statutory rights and any exceptional circumstances.

Important

A Discounted Deferral applies to the immediately following edition of the Spitfire Scramble only. It cannot be deferred again, transferred to somebody else or exchanged for cash.